

Canadian Access Federation (CAF): Technical Support Contacts

Purpose

This document allows you, as your organization's Primary Technical Support Contact, to designate individuals who will, in addition to yourself, have authority to engage with the CAF team on service configuration and implementation.

You may designate a Technical Support Contact to only have access to support a particular service or to support all services on behalf of your institution.

The Technical Support contacts will have the ability to do the following:

Federated Identity Management:

- ✓ Engage with the CAF team for service configuration and implementation.

eduroam:

- ✓ Engage with the CAF team for service configuration and implementation
- ✓ Access and grant access to eduroam configuration tools
- ✓ Access eduroam reporting tools

Canadian Access Federation (CAF): Technical Support Contacts

For each contact, please verify that the “Services Supported” are correct. If updates are required to any information below, please outline them in the “Updates Required” column.

| Technical Role | Contact Information | Keep | Remove | Updates Required |
|----------------|--|--------------------------|--------------------------|------------------|
| FIM SP | Name: Sanjay Lahurikar Title: Senior Manager Technology Email: sanjay.lahurikar@clarivate.com Phone: (+91) 9686578757 | X | <input type="checkbox"/> | |
| FIM SP | Name: Satya Prakash Rath Title: Manager Technology Email: satyaprakash.rath@Clarivate.com Phone: +91 (80) 61891729 | X | <input type="checkbox"/> | |
| FIM SP | Name: Mallikarjuna Perumalla Title: Technical Lead Email: perumalla.mallikarjuna@Clarivate.com Phone: +91 (80) 61891712 | X | <input type="checkbox"/> | |
| | Name: Title: Email: Phone: | <input type="checkbox"/> | <input type="checkbox"/> | |
| | Name: Title: Email: Phone: | <input type="checkbox"/> | <input type="checkbox"/> | |

Please note: It is your responsibility to notify the CAF team (caf@canarie.ca) if there are any changes to Technical Support contacts as soon as they occur.